

# NEW WATER & SEWER POLICY

EFFECTIVE AUGUST 6, 2012.

## BILLING PROCEDURES

Water and sewer accounts are due in full by the 20th of each month. Those accounts which have not been paid in full by the 20th of the month shall incur a late charge of \$10.00, which shall be added to the following month's bill. If all charges, including late fees, are not paid in full by the 20th of the following month, water service will be discontinued without further notice. Service will only be reinstated upon payment of all outstanding sums (including late fees) and a reconnection fee of \$50.00. For those accounts which have service discontinued twice within a 24-month period, reconnection shall not be allowed until the customer posts an additional deposit equal to one and one-half of average monthly charges.

No additional notices of pending cutoff will be made. If a customer has special circumstances requiring extended payment options, he/she should contact the City Manager.

The City of Mebane is not responsible for failure of the U.S. Postal Service to deliver bills. Failure to receive bill (by mail) does not relieve responsibility for timely payments or prevent service disconnection.

## FEES

Extra fees will be assessed for the following:

- Meter tampering  
.....\$100
- Returned Checks/Drafts  
.....\$25
- Meter Reread  
.....\$10

## APPLICATION FOR SERVICE

To apply for service you will need to:

- Complete an Application for Utility Services form.
- Present a driver's license or another form of identification.
- \$150 deposit for service inside the City limits/\$300 deposit for service outside the City limits. A deposit can be made by cash, check or money order.